

CHARTERED 
INSTITUTE OF PROFESSIONAL CERTIFICATIONS

CERTIFIED AUSTRALIAN NURSING LEADER IN PATIENT SAFETY AND ERROR PREVENTION™

CNPS™

**Fully Accredited
By:**

Chartered Institute of
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CPD
Certification Service



PROGRAM OVERVIEW



Patient safety and error prevention are vital in Australian nursing, with **nurses reporting 3.47 safety issues per 100 staff—more than any other group. Medication errors affect up to 18% of hospital administrations, with omissions comprising 40–60% of cases.** Strengthening nursing-led safety efforts is essential to reducing preventable harm and upholding high standards of care.

This certified program will provide you with an intensive, hands-on understanding of patient safety and error prevention, tailored specifically for Australian nursing leaders. You will gain in-depth knowledge of the **WHO's definition of patient safety, the National Safety and Quality Health Service (NSQHS) Standards, and the clinical and systemic impact of adverse events and sentinel incidents** across Australian healthcare settings.

The program emphasizes leadership in fostering a strong safety culture, with focused training on open disclosure, transparent communication, and systems-based thinking. Core models such as **human factors, the Swiss Cheese Model, and Plan-Do-Study-Act (PDSA) cycle** are used to illustrate how team dynamics, environmental pressures, and system vulnerabilities contribute to patient harm. You will also explore cultural safety, health literacy, and inclusive communication strategies to reduce risks among diverse patient populations.

ACCREDITATIONS



4.8



4.6



PROGRAM OVERVIEW



Through realistic clinical scenarios and structured debriefings, you will build skills in graded assertiveness, situational awareness, and crisis response. Practical modules include **infection prevention and control, hand hygiene auditing, ABCDE assessment (Airway, Breathing, Circulation, Disability, Exposure) for clinical deterioration, and early warning system implementation.** Tools such as ISBAR (Introduction, Situation, Background, Assessment, Recommendation) and readback communication will further strengthen clinical effectiveness and teamwork in high-risk situations.

Upon completing the program and passing the Chartered exam, you will attain the **Certified Australian Nursing Leader in Patient Safety and Error Prevention (CNPS™)** designation. This credential will demonstrate your advanced expertise in integrating NSQHS Standards into patient safety frameworks, driving excellence in care quality and significantly reducing clinical risks across Australian healthcare settings.

This certified program is specifically designed to empower Australian nursing leaders with the **advanced clinical, analytical, and leadership competencies required to spearhead patient safety initiatives** and implement system-wide error prevention strategies. Participants will engage deeply with critical areas such as **medication safety protocols, human factors and ergonomics, root cause analysis, incident reporting systems, and clinical risk mitigation.**

ACCREDITATIONS



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PROGRAM OVERVIEW



The curriculum emphasizes the identification of latent system failures, the application of safety science principles, and the integration of evidence-based interventions to reduce adverse events and incidents.

You will gain an in-depth understanding of the **WHO Patient Safety Framework**, the **National Safety and Quality Health Service (NSQHS) Standards**, and their operationalization within Australian health systems. Advanced modules include practical training in safety data analytics, Plan-Do-Study-Act (PDSA) cycles, and quality improvement methodologies. By program's end, you will be fully equipped to **lead clinical governance**, **foster a resilient safety culture**, and **elevate care quality** at an organizational level.

ACCREDITATIONS



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KEY SKILLS YOU WILL GAIN

From This Program



**PATIENT SAFETY LEADERSHIP
NATIONAL SAFETY AND QUALITY HEALTH
SERVICE STANDARDS
RISK MANAGEMENT IN HEALTHCARE**

**ERROR PREVENTION STRATEGIES
EVIDENCE-BASED PRACTICE
ISBAR COMMUNICATION TECHNIQUE
SOAP/ADPIE COMMUNICATION TECHNIQUE**

**OPEN DISCLOSURE PRINCIPLES
SPEAKING-UP BEHAVIORS IN HEALTHCARE
OVERCOMING HIERARCHICAL BARRIERS
SITUATIONAL AWARENESS IN PATIENT SAFETY**

**SWISS CHEESE MODEL IN ERROR PREVENTION
HUMAN FACTORS AND SYSTEMS THINKING
CULTURAL SAFETY IN HEALTHCARE
HEALTH LITERACY STRATEGIES
GRADED ASSERTIVENESS IN CLINICAL CARE**

**HIGH-RISK MEDICATION IDENTIFICATION
(APINCHS)**

YOUR FACULTY DIRECTOR



Ali Moloney

Distinguished Nursing Leader and Educator

Ali Moloney is a distinguished nursing leader and educator, renowned for her expertise in patient safety and error prevention. With over 29 years of experience in clinical nursing and patient care delivery, Ali has established herself as a respected authority in nursing education. Currently, she **lectures in nursing at the University of the Sunshine Coast and has taught in various institutions, including TAFE Queensland.**

Ali's extensive experience in rural and remote healthcare delivery, emergency, and critical care nursing informs her approach to patient safety and error prevention. Her **work with the World Health Organization Collaborating Centre at the University of Technology Sydney** has focused on curriculum development for nursing and community health workers. Ali is also **an accomplished author of nursing and healthcare textbooks.**

Ali's dual role as a practitioner and educator provides a unique perspective, combining practical expertise with theoretical knowledge. Her passion for patient safety and cultural safety, coupled with ongoing research, solidifies her leadership in nursing education.

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PROGRAM AGENDA



MODULE 1: INTRODUCTION TO PATIENT SAFETY IN AUSTRALIA

- WHO Definition Of Patient Safety
- Overview Of NSQHS Standards
- Incidents And Statistics In Australian Healthcare

MODULE 2: OPEN DISCLOSURE AND SPEAKING UP FOR SAFETY

- Australian Open Disclosure Framework
- Strategies For Promoting A Safety Culture
- Hierarchies And Fear Of Reprisal

MODULE 3: CLINICAL HANDOVER AND COMMUNICATION

- ISBAR, SOAP/ADPIE And Readback Techniques
- Standard 6 - Communicating For Safety
- Importance Of Documentation

MODULE 4: MEDICATION SAFETY

- Standard 4 - Medication Safety
- High-Risk Medications (APINCHS)
- Error Reporting Systems

MODULE 5: INFECTION PREVENTION AND CONTROL

- Standard 3 - Preventing And Controlling Healthcare-Associated Infection
- Role Of PPE, Aseptic Technique
- Hand Hygiene

MODULE 6: FALLS AND PRESSURE INJURY PREVENTION

- Standard 5 - Comprehensive Care
- Tools - FRAT, Waterlow, Braden
- Prevention Strategies

MODULE 7: DETERIORATING PATIENT AND CLINICAL CONDITION

- Standard 8 - Recognising And Responding To Acute Deterioration
- Early Warning Tools
- ABCDE Assessment

MODULE 8: HUMAN FACTORS AND SYSTEMS THINKING

- Introduction To The Swiss Cheese Model
- Situational Awareness, Workload, Fatigue
- Safety Perspectives



PROGRAM AGENDA



MODULE 9: CULTURAL SAFETY AND HEALTH LITERACY

- Cultural Safety Principles
- Teach Back And Plain Language Communication
- Health Literacy Strategies

MODULE 10: QUALITY IMPROVEMENT AND RISK MANAGEMENT

- PDSA Cycle And Continuous Improvement
- Accreditation And Mandatory Safety Indicators
- Risk Management Frameworks

MODULE 11: SITUATIONAL AWARENESS

- Clinical Scenarios To Demonstrate Situational Awareness
- The Impact Of Clinical Practice On Self
- The Importance And Impact On Patient Care Of Situational Awareness

MODULE 12: GRADED ASSERTIVENESS

- What Is Graded Assertiveness?
- What Does Graded Assertiveness Mean In Clinical Care?
- The Impact On Patient Safety

MODULE 13: DEBRIEF

- Structured Debrief
- Resilience
- Mindfulness And The Need For Debrief

EXAMINATION

YOUR CHARTER DESIGNATION



Chartered Institute of Professional Certifications' programs are unique as they provide you with professional charter designations and marks that can be used across your lifetime once you have completed our programs.

Upon completion of the program and successfully passing the Chartered exam, you will be awarded the prestigious **Certified Australian Nursing Leader in Patient Safety and Error Prevention (CNPS™)** designation, which can be showcased in your resume, CV, and other professional credentials. Developed by the esteemed **Chartered Institute of Professional Certifications**, it positions you as a leader in managing effective patient safety and error prevention. It demonstrates your extensive knowledge and expertise in identifying and mitigating risks, promoting a safety culture, and applying best practices to drive quality care and ensure patient safety. It also highlights your proficiency in leading patient safety initiatives, managing complex healthcare challenges, and fostering a culture of continuous improvement.

The program's content has been independently accredited and certified by the **Continuing Professional Development (CPD) organization**, guaranteeing adherence to rigorous standards of professional development.

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We Thank You for Your Ongoing Support
of Our Programs

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